Digital Transformation approach

Introduction

Jaki Allen-Free

NHS Digital and Process Transformation Specialist

Engagement Model

Best of Breed supplier network to deliver tried and testing solutions

Summary of digital projects

Paper Free Health Records

Paperfree Health Records

Scope

Digitised All Remaining Paper Records:
>   Gained BS 10008 (Evidential Weight and Legal Admissibility of Electronic Information) accreditation, ensuring the authenticity and integrity of electronic information
>   Records digitised to BS 10008 standards, so that all information is legible to clinicians and administrators.
>   Streamlined the previous, labour intensive manual processes
>   Created an offsite bureau to allow mass scanning which removed their previous hybrid model.

Secure Access to Patient Information (RBAC):
>   Provision of fine granular control over access rights within the system.
>   Aligned to HIMSS the need to create individual logon IDs and passwords for each user in line with the Role Based Access Control policy (RBAC).
>   Allowed staff members only see what they should have access to in line with RBAC.

Provided consistent and speedy access to relevant patient information:
>   Reduced the time spent by clinicians in identifying relevant information and ensured they could access the records at short notice.

Reduced Ongoing Costs for Storage and Access to Patient Information:
>   Migrated paper records to digital format without compromising quality (BS 10008), to save the cost of long term paper storage. This was necessary in order to destroy scanned paper records and release the archiving space whilst reducing annual storage costs

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Dedicated to you
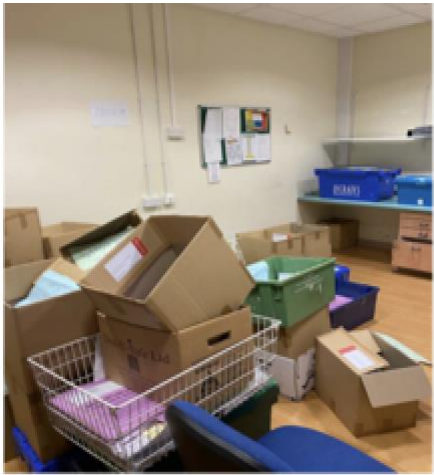
Behind reception the backlog of In and out patient records

↓

Functional office space now being used to prep records ahead of scanning

Records not previously scanned to BSI standard

↓

Records being worked through now prepped and scanned to standard

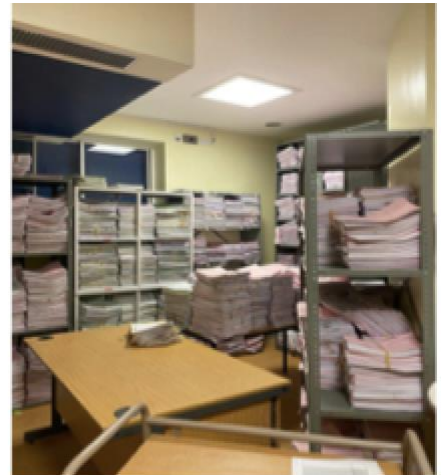Back corridor records not previously scanned to BSI

↓

Volumes cleared and scanned

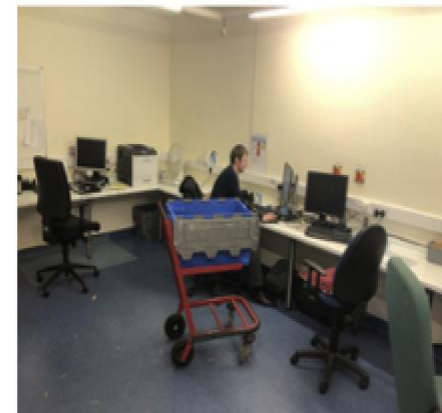4 store rooms now being worked through ahead of the move

↓

Ongoing work continues , however H&S now in place

Tracking room unused due to backlog files
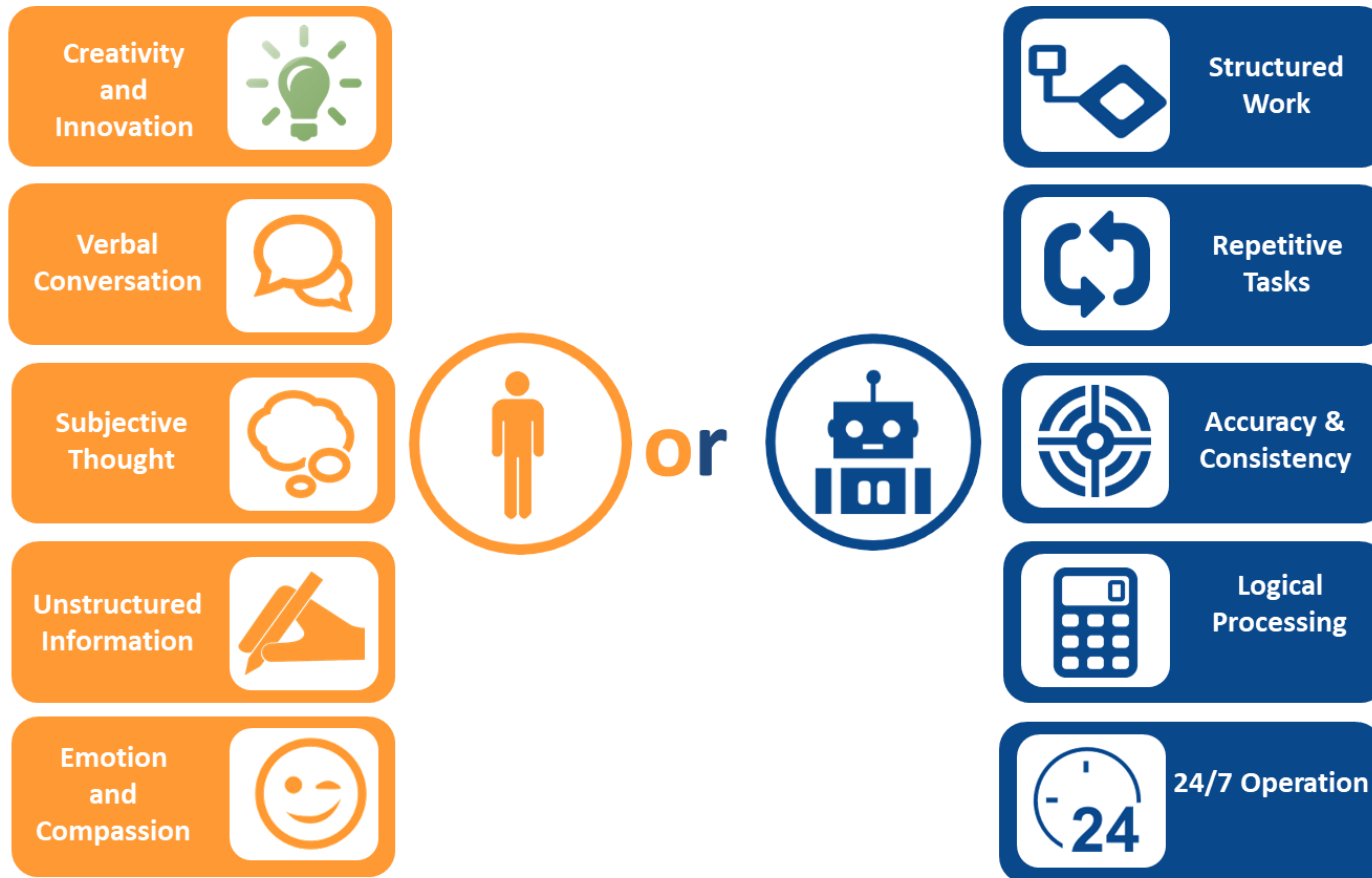
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Room now back to a functional tracking room

Intelligent Automation

Intelligent Automation

A scalable pool of digital resources designed to help you and your team
do more and achieve more

- Increase efficiency and productivity

- Improve staff morale and employee engagement

- Enhance Patient outcomes

Managed
Print Services

Managed Print Services

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Liverpool Women's Hospital (GDE Fast Follower site) short video case study;
https://www.lexmark.com/en_gb/solutions/healthcare.html

Key outcomes of the LWH MPS project;

· **70% reduction in spend (£340k saving in year 1)**
· **35% reduction in devices**
· **20% reduction in page volume**
· **Blueprint** for best practice across the Public Sector
· Full visibility/control of spend and usage
· Programme of Continuous Improvement (driven by Lexmark analytics)
· Platform to drive on-going digitisation

David Walliker
CIO - Liverpool Women's NHS Foundation Trust

Outpatient transformation

World Class Outpatients Patient Journey
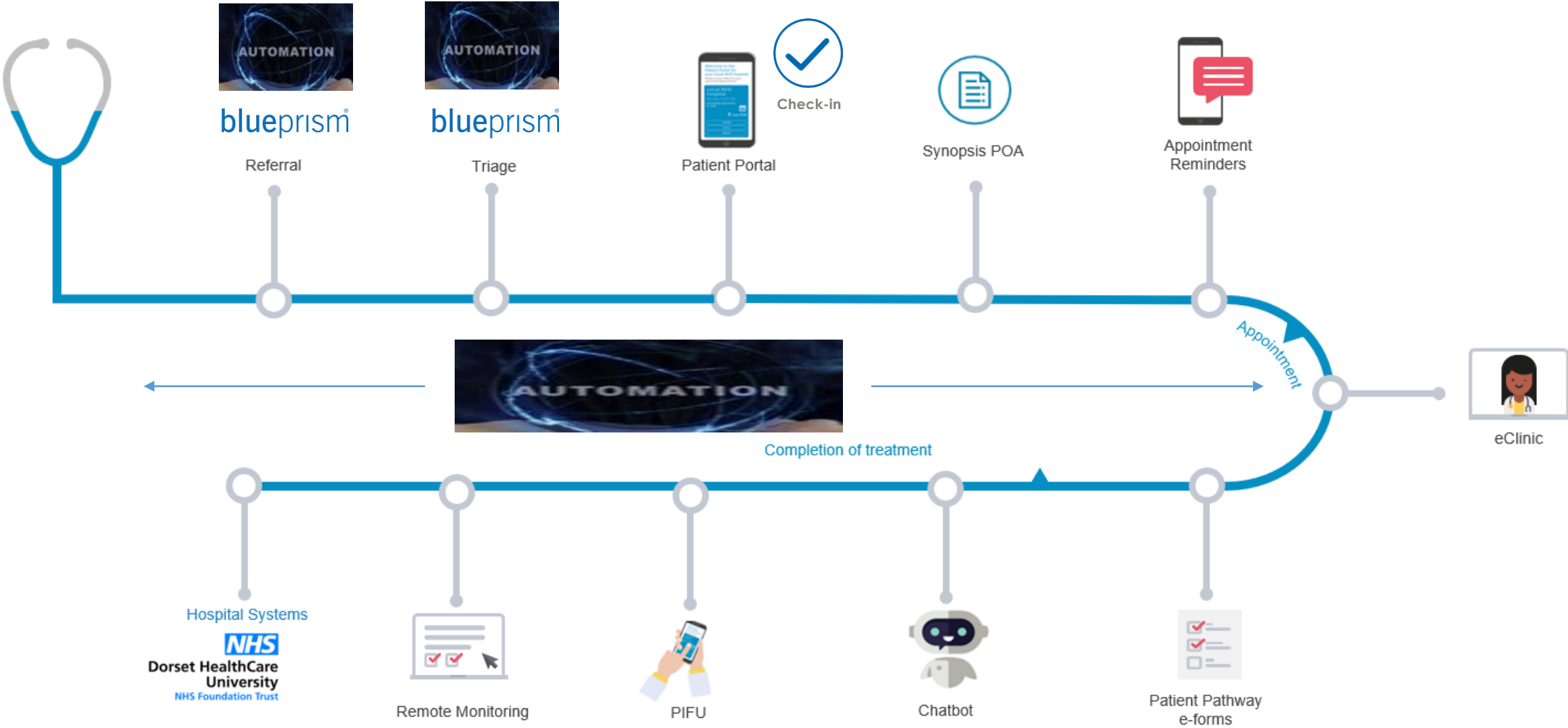
Sharing best practice

- Blueprints

- Case Studies

- Articles

- Networking Events

- Speaking slots

- NHS Thought Leadership groups

- Awards

- Digital Exchange (RPA)

aws

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Fortrus Uses AWS to Help UK Hospital Digitize Medical Records, Ensuring Patient Safety and Compliance

Fortrus is an APN Select Technology Partner

Helping Healthcare Providers Digitize Patient Records

Fortrus is a UK-based company that has delivered digital transformation projects to the UK public and private sectors for over 15 years. These range from bespoke software development solutions through to multimillion GBP outsource programs. As an AWS Partner Network (APN) Select Technology Partner and a member of the AWS Public Sector Partner Program, Fortrus assists customers in moving critical applications to the AWS Cloud.

Most recently, the company has helped customers to digitize their patient health

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About Liverpool Women's NHS Foundation Trust

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Contacts

Garry Payne

(M) 07917 494 990 | (T) 0161 941 5026 | (F) 0161 928 5281 | garry@max20.com | https://max20.com/project-solutions/

Business Manager | max20 – Project Solutions

Jaki Allen – Free
Digital Transformation Programme Director

07736595439